



Jan 28, 2022

Dear Valued Customer:

As the COVID-19 global pandemic continues to evolve, we understand that time to discovery is critical and as your committed scientific partner we would like to share the steps we are taking to enhance our service capabilities to accelerate your discoveries.

BD Biosciences Life Sciences Research ambient temperature Reagent orders received on Friday will now be shipped on Saturdays for delivery on Monday giving you a head start to your experiments on Monday.

This service enhancement comes on the heels of our newly launched website that helps identify and locate the right reagents than can be ordered quickly and easily, with intuitive navigation and a fully integrated shopping experience.

The above capabilities are our continued efforts to provide the solutions you need to get your work done more efficiently.

If you have any questions or concerns, please call 877-232-8995 and follow the prompts.

Thank you for putting your trust in us. We're committed to bringing you continued enhanced experiences in your journey to new frontiers in science.

Sincerely,

A handwritten signature in black ink that reads "Puneet Sarin".

Puneet Sarin
WW President

A handwritten signature in black ink that reads "Todd Garland".

Todd Garland
VP/GM US Region